

Terms and Conditions of Sale General Supply Conditions



1.0 PRICES

All prices are subject to change without advance notice. Orders received prior to the effective date of a price increase will be invoiced at the lower prices, provided the goods are for immediate dispatch.

All orders must be for Minimum Order Quantities, with a Minimum Order Value of \$100.00. For cloth wide belt orders only, a surcharge of between 15% - 30% will be added for orders less than the Minimum Order Quantity.

2.0 GST

All prices quoted exclude GST. GST will be applied where applicable.

3.0 OWNERSHIP OF GOODS

Ownership of the goods invoiced passes to the customer only upon payment in full to Hermes Abrasives Australia Pty Ltd (Hermes).

4.0 TERMS OF PAYMENT

Terms of payment are strictly 30 days from date of statement.

Hermes Abrasives Australia Pty Ltd reserves the right, at all times and without notice to:

- (a) Refuse to grant credit
- (b) Stop credit
- (c) Impose late payment fee on overdue amounts.

5.0 DELIVERY

All deliveries will carry a nominal freight charge of \$15.00 per consignment.

The exception to this will be those orders where the customer has made their own arrangements for delivery, at their cost.

Where special freight requirements are requested, the full cost of such freight must be met by the purchaser.

6.0 CLAIMS

All claims for rejection, shortage or damage must be made within 5 days of receipt of goods / invoice.

7.0 RETURN OF GOODS

Goods which have been incorrectly supplied by Hermes will be accepted back for full credit.

Notification must be given to Hermes within 30 days.

All other requests to return goods, for what ever reason, will only be accepted subject to the following conditions:

- (a) Agreement to accept the goods has been made with Hermes management.
- (b) The goods must be in a saleable condition.
- (c) The goods must not have been changed from their original state.

If the return is approved for credit it will be allowed on the basis of original invoice value less 15%. The customer will bear the cost of returning the goods.

8.0 CANCELLATION

Cancellation of orders will generally be accepted without charge. However if the order is in process a charge may be applied.

9.0 INDENT DEFINITION

If a product is listed as Indent, different minimum order quantities and delays apply depending on product type. The customer acknowledges that products ordered under the indent definition are ordered on behalf of the customer. A 50% deposit is required to be paid prior to ordering. Once placed, orders can't be cancelled and goods must be accepted and paid for in full when they arrive. Please contact a sales representative for further information.

10.0 WARRANTY

Hermes Abrasives Australia offers the following Manufacturer's Warranty:

If a product is defective due to a manufacture error, the product will be replaced by Hermes Abrasives Australia if the defect is reported within twelve months of the purchase date.

For goods to be applicable under the warranty, goods must be stored and used according to our guidelines.

Please visit our website (www.hermes.com.au) or contact a sales representative for further information.